



Candidate Profile



Puleng Manaka
Regional Manager, Mpumalanga
African Bank



Academic Credentials

Puleng matriculated at Moroka High School in 1990. She completed a three year Retail Business Management course at Wits Technikon (now University of Johannesburg) in 1993 and went on to complete her MBA in Strategic Marketing through the University of Hull, UK. Other postgraduate studies include an Advanced Business Management course in Financial Management with the Business Management Training College of SA 1997.

Current Work Description

As a Regional Manager for the Mpumalanga Province with African Bank Ltd, Puleng's responsibilities include profitability and operational effectiveness, driving and achieving sales, targets, arrears management, expense control and implementation of standard policies and procedures. Sales and marketing, corporate relationship management, internal audit and human resources management also reside within her scope.

Business Credentials and Skills

Puleng's abilities lie mainly in developing people and ensuring that her high performers are recognised. She has a flair for client service and is very detail orientated, making her very good at managing processes.

Personal and Professional Learning Objectives

Puleng's objectives through this programme are to:

- Develop competencies in managing at a high level
- Gain experience in evaluating cross cultural differences in a work environment, and
- Recognise and leverage the diversity of communication styles.

Personal Information

Puleng Manaka is a mother of two, a daughter aged eleven and a son aged three. She lives a balanced life, allocating time to her role as a mother and a career woman. She is very sociable, loves reading and relaxes by spending time with her family.