

Candidate Profile



Natasha Ramnarayan
Unit Manager
Absa



Academic Credentials

Natasha Ramnarayan graduated from the University of the Western Cape with a BA degree in Law in 1995. She completed an Absa Management Course (AMP) via the Gordon Institute of Business Science, University of Pretoria in 2002. Thereafter she completed her CAIB through the Institute of Bankers, graduating in 2003. In 2006 Natasha attained her BCom (Banking Management) from Damelin. In 2006 she also completed a Project Management and an Advanced Project Management course through Stellenbosch University.

Current Work Description

Natasha is a Unit Manager in the Debt Recovery Department in KwaZulu-Natal. Her responsibilities include management of a team of three Team Leaders, 24 Team Members and Administration staff. She ensures that strategic direction is aligned with DRS National and Absa objectives and that the unit's overall operational and human capital comply with industry, regulatory and legislative requirements. She also ensures that the operational costs are managed within set budget. Natasha is responsible for creating an environment conducive to training, growth and development of staff and for

encouraging diversity within the team. Her portfolio includes developing and maintaining relationships with all external and internal service providers.

Business Credentials and Skills

Natasha has the ability to lead her staff through different changes without any major impacts. She has the drive and ambition to succeed at her personal and work goals as well as to lead and motivate her staff to achieve their goals. She motivates her staff to think that nothing is impossible and that one can overcome any obstacle in life. Her motto is "Knowledge is Power".

Personal and Professional Learning Objectives

Natasha Ramnarayan's learning objectives for the programme are to:

- Enhance her leadership skills to a higher level
- Broaden her interpersonal skills, and
- Develop and create opportunities for previously disadvantaged staff members to reach their full potential.