

Candidate Profile



Matodzi Mavhunga
Business Analyst
South African Reserve Bank



Academic Credentials

Matodzi Mavhunga graduated from the University of Venda with a BCom Honours degree in Economics in 1993. Thereafter she qualified as an Educator with a University Education Diploma. Her postgraduate studies include a Masters Diploma in Human Resources and a short course in Strategic Competitive Analysis from the University of Johannesburg. Matodzi also completed a short course in Treasury Management through the Beaufort Institute. She is currently completing a Diploma in Business Analysis through the Faculty Training Institute (FTI).

Current Work Description

As a Business Analyst within the Business Systems and Technology Department (BSTD), Matodzi's main duties include conducting business analysis on the delivery of ICT solutions for business, with the main focus being the National Payments System Department's AMOS system. Her responsibilities include defining the business model; system modelling and design; conveying the requirements to the BSTD Technical Team; and testing and implementing the systems.

Business Credentials and Skills

Matodzi gained most of her managerial skills as a Production Manager within a division of the Standard Bank Group, where she had the overall responsibility for the day-to-day management of the

Corporate Banking Products. This entailed ensuring continuity of the service delivered to internal and external clients. Through managing and liaising with different related business units, she gained skills in stakeholder relationships and working with cross-functional teams. Her involvement in Project Management entailed overseeing the production development projects, enhancements and incidents prioritisation and the management of resource allocation for projects. Matodzi also gained extensive experience working as a Business Analyst in Banking and Business Consulting. In this environment she was involved in a Customer Satisfaction Survey, in the conducting of an Impact Study and in a Product Concept Study for major parastatals in South Africa.

Personal and Professional Learning Objectives

Matodzi Mavhunga's learning objectives from this programme are to:

- Enhance her management and leadership skills for the benefit of the Bank
- Learn the important points of mentoring subordinates
- Learn how she can access the benefits of the Financial Sector Charter, and
- Enhance her Project Management skills.