

Candidate Profile



Liesle Barendse
 Team Leader, Customer Experience,
 Group Level
 Absa



Academic Credentials

Liesle obtained her postgraduate Diploma in Project Management from the Cranefield Institute of Project and Programme Management in 2007.

professional, Liesle's strengths include cultural sensitivity and an ability to build rapport with a diverse workforce in multicultural settings.

Current Work Description

As the Group Level Business Engagement Team Leader for Customer Experience, Liesle's responsibilities include driving and implementing customer service strategies as a key differentiator and competitive advantage within the total customer experience for the Absa Group.

Personal and Professional Learning Objectives

Liesle's objectives through this programme are to:

- Achieve her individual potential
- Maximise her personal career opportunities
- Make successful transitions, and
- Enhance her individual skills.

Business Credentials and Skills

Liesle is an exceptional listener and communicator and a highly analytical thinker, with demonstrated talent for identifying, scrutinising, improving, and streamlining complex work processes. She is a proven relationship-builder with unsurpassed interpersonal skills. She is a goal-driven leader and maintains a productive climate while confidently motivating, mobilising and coaching employees to meet high performance standards. As a personable

Personal Information

Liesle Barendse is single, extremely career oriented and passionate about making a difference to the organisation and to the lives of the people with whom she works and socialises. She firmly believes in a balance between her work and her private life and is privileged as the oldest of 29 grandchildren, to be the primary caretaker to her grandmother. She is very involved in her family and also guardian to a special niece.