

## Candidate Profile



Claudia Cutelli  
Manager, Payments Business Systems  
Standard Bank



### Academic Credentials

Claudia completed her bank exams early in her career and then proceeded to supplement her training with skills (soft and technical) that complemented her career path in Business Analyst and Business Process Architecture. She subsequently completed the post graduate Management Advancement Programme (MAP) at Wits Business School.

### Current Work Description

Claudia's portfolio includes responsibilities relating to the enhancement of the Payments Program initiatives in terms of strategy, business processes, business architecture and business systems within Standard Bank Africa. As a primary role, her responsibility lies in the interpretation and formulation of the Payments Operating Model in terms of the business strategy for payments. This includes alignment with other Operating Models in the Bank.

### Business Credentials and Skills

Claudia has ensured that she has sufficient soft and technical skills to be adaptable to both detailed and conceptual environments. Although she has a 'business technical' background, she has supplemented it through the acquisition of facilitation skills for both technical and business environments. This has enabled her over time to guide and support both the strategic teams as well as the technical teams.

### Personal and Professional Learning Objectives

Claudia Cutelli's learning objectives for this programme are to:

- Develop her interpersonal skills within a leadership environment as well as within the work environment
- Learn to apply the skills in order to make a significant contribution to the Bank as a woman in a corporate workplace
- Embrace the concept of life-long learning, and
- Understand trends, environments and patterns in other industries through the network exposed to and use it to positively apply in her workplace.